

## CURRICULUM VITAE

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8. **Education:**

Institution	Degree(s)/Diploma(s) obtained:
School of Economics and Business, University of Sarajevo 2008-2010	<b>Ph.D.</b> (Doctoral thesis in network economy, business competitiveness, and telecommunication management)
School of Economics and Business, University of Sarajevo 2001-2005	<b>M.Sc.</b> (Master paper in information systems, eBusiness solutions, competitiveness through IT and management of e-driven business integration)
School of Economics, University of Sarajevo 1991-1999 (due to the war in Bosnia study-break from 92-95)	<b>B.Sc.</b> (Business and Finance)

9. **Language skills:** Indicate competence on a scale of 1 to 5 (1 - excellent; 5 - basic)

Language	Reading	Speaking	Writing
Bosnian/Croatian/Serbian	1	1	1
English	1	1	1

10. **Membership of professional bodies:**

- Association of economists of BiH

11. **Present position:**

- Associate Professor, Department of Management and Information Technologies (MIT) at School of Economics and Business, University of Sarajevo

12. **Years within the firm: 20**

13. **Key qualifications:**

- More than 18 years of experience in delivery of different types of education programmes, from under-and post graduated, master and MBA programmes, to life-long-learning and professional development programmes
- Extensive experience in design and delivery of advanced teaching methodologies and technics, as well as different tools for *on-* and *off-site* learning, Distance Learning, Internet and interactive content design
- Over 17 years of experience in management of educational programmes and institutions
- Knowledge of different technics for training needs assessment and curricula design, as well tailored programme and course design
- More than 20 years of experience in project and portfolio management, licensed PRINCE2 Practitioner
- In-depth knowledge of government institutions and public administration in BiH
- Excellent experience in drafting national and regional strategic, policy and framework documents
- Selective experience in drafting IT and information society development related laws and bylaws

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- More than 20 years in information and communication technologies area; from network and security, information system design and implementation, to eBusiness and ERP solution
- More than 20 years in various managerial positions
- Extensive experience in management of large budget and complex multi-partner and multi-component projects
- Proven ability in managing teams comprising international and local experts, and developing Work Plans, activity sheets, budgets and operational plans
- Over 15 years in international project design of various sizes, as well as internal and external evaluation
- In-depth knowledge of UN rules and procedures, gained from working for UNDP for 9 years
- Substantive knowledge of EU and other international organizations' rules and procedures, gained from working directly within EC funded development and research projects
- Experience in designing and using project/programme logical framework
- Extensive experience in working with high-level Government representatives and civil servants, as well as EC Delegation and other international organizations in BiH
- Good understanding of project reporting obligations and coordinating progress reports across different teams and multi-project environment

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### PROJECT AND PORTFOLIO MANAGEMENT

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With almost two decades in managing projects, an extensive knowledge and experience in project management methodologies and implementation techniques. Worked within the framework of UNDP, European Commission and other international organizations on the standards and procedures related to planning and executing projects. Specific experience and knowledge in management of simultaneously run projects, individual and cross-managed project and portfolio planning, team building and facilitation of different diversely-structured project teams, leadership, scheduling, resource management, etc. Licensed Practitioner for PRINCE2 project implementation framework received from APM Group and UK Office of Government Commerce. More than 10 years of knowledge and experience in running projects with senior level representatives of governments and in complex and uncertain environments. More specifically working experience in simultaneous management principles such as dynamic planning, simultaneous task performance in diverse environment, multiple-team environment, dynamic monitoring, etc.

More than 9 years of experience in managing politically sensitive projects, as well as excellent communications skills and, as a long-time UN employee, ability to understand and successfully manage cultural/ethnic/political sensitivities.

Extensive knowledge in area of ICT and Information Society development within local Bosnia and Herzegovina context, as well as the Southeast Europe region. Excellent cooperation and experience in working with Stability Pact, European Commission – DG Information Society and Media, and Regional Cooperation Council. Ability to organize work efficiently and to deal with heavy workloads. Sound judgment, maturity and a sense of initiative.

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### ORGANIZATIONAL MANAGEMENT

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More than 20 years of experience in organizational management. Knowledge and experience in institutional setup, organization restructuring, operations management, financial and staff management as well as different management and financial issues. Familiar with privatization and post-privatization organizational issues, as well as extensive experience in restructuring of companies and organizations. As a member of Supervisory Board of largest telecom operator in BiH directly responsible for the largest restructuring process in the company history (division of postal and telecommunication services into two separated companies), as well as for the introduction of new organizational structure and new SAP based ERP systems.

Member of management team of UNDP over 9 years, in management tasks within international organizations, and as current Director of Business Academy of the School of Economics and Business, University of Sarajevo, working experience in education and research management.

**EDUCATION**

20 years of teaching experience in different types of education programs and training seminars. Extensive experience in design and application of different teaching methods like interactive distance learning techniques and tools, off-site learning, Internet-based training, interactive multimedia content, etc. In addition, knowledge and experience in techniques for Training Needs Assessment/Analysis, as well as different communication and negotiation skills.

As one of the authors and Deputy Manager of Distance Learning program at the School of Economics and Business experience in education development and management activities. Also, knowledge and experience in management of education institutions and centers of excellence. This includes operation management, planning and development, budget development and relevant organizational skills.

Finally, as a Director of Business Academy of the School of Economics and Business University of Sarajevo knowledge and experience in lifelong learning programs, as well as tailor-made courses/programs for both public and private partners.

**PUBLIC SECTOR DEVELOPMENT (special focus on policy, strategies and action plans in eGovernment and eHealth areas of intervention)**

15 years of experience in public sector development, especially in strategic planning, government business processes restructuring and introduction of different information systems, as well as various public administration reform issues and capacity building activities. Extensive experience in daily communication on public administration reform related issues with higher government representatives and government agencies. Among others activities specific experience in designing and implementation of different eGovernment systems and services, as well as eHealth solution.

As one of the national leaders in information society development, participated in the development of major Government strategic documents (State Information Society Development Strategy, Poverty Reduction Strategy Paper-PRSP, PAR Strategy, etc.) as well for the introduction of eGovernance concepts and eGovernment systems at BiH Council of Ministers. In addition, both national and international experience in policy formation and government strategic plans in the domain of information society development, ICT, and public administration reform. Substantive understanding of administrative standards and operational procedures in public administration processes, as well as existing ICT framework of BiH government operations.

As one of the authors of State Information Society Development Strategy and regional information society development frameworks, eAgenda and eAgenda+, relevant experience in working within regional environment and EU accession requirements.

In addition, as a creator of Early Warning System in BiH, knowledge and experience in wide aspects of political, social and economic monitoring and policies/actions identification. Also, experience in extensive data collection, processing and development of specialized tools for trends tracking, as well as recommendation formulation mechanism.

Finally, worked on preparation of the *"Action Plan for implementation of Health information management strategy for the period 2009-2015"* for Sarajevo Canton which included key stakeholder analysis and consensus-reaching facilitation, basic feasibility analysis, and conceptual design of appropriate integrated eHealth architecture for Canton Sarajevo. This included solution for integration of existing and future health information systems into single information space, compliance with major standards, such as CEN ISO TC251 (communications, terminology, security, and interoperability), HL7 interoperability healthcare standard, as well as availability of single EPR (Electronic Patient Record) to all cooperative health information systems. This also included overall guidance for strategy implementation, definition of institutional and financial implementation modalities, definition of governing and implementation structures, and required budget estimates.

**INFORMATION SYSTEMS AND IT (special focus on analyses and IS development, revision of existing IS solutions, as well as eBusiness, eGov and eHealth integration and implementation issues and challenges)**

Extensive experience with state level and company-based information systems design, development and introduction. In addition, background in corporate strategic use of IT, as well as strategic planning and integration of eGovernment systems and services, especially related to back-end government systems.

Years of experience in planning, techniques and tools in analyzing and designing different types of information systems. In addition, experience related to planning and usage of the broad range of different technology-based systems, as well as integration of traditional application systems, knowledge systems,

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communication tools, web-based systems and portals, ERP and decision support systems. Also, knowledge and experience on hardware and software architecture design, different types of networks, database design, data exchange, network security and protection, system implementation, rollout plans and maintenance mechanism. Experienced in information systems implementation in both private and public sector, as well as in educational institutions.

Standard software tools (editors, text processors, MS Office, MS Project, graphic tools, Internet and Web design tools. etc.). Knowledge of different operation systems, from Windows and Leopard, to SUSE and different Linux OS. Also, working knowledge and experience in MS Exchange and Lotus groupware, as well as Moodle® distance learning platform.

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### BUSINESS CONSULTING

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Experience in different aspects of business consulting in transitional economies. From pre- and post-privatization restructuring, capital investments, capital market take-overs and regulatory aspects to organizational management and company reorganizations. Special experience in working in telecom and IT sector in BiH.

#### 14. Selected professional experience (last 15 years):

<i>Date:</i>	2000-to date
<i>Location</i>	BiH
<i>Company &amp; reference person</i>	School of Economics and Business, University of Sarajevo Dean, Prof. Jasmina Selimović Ph.D. ( <a href="mailto:jasmina.selimovic@efsa.unsa.ba">jasmina.selimovic@efsa.unsa.ba</a> ) Head of MIT Department, Prof. Zlatko Lagumdžija Ph.D. ( <a href="mailto:zlatko.lagumdzija@efsa.unsa.ba">zlatko.lagumdzija@efsa.unsa.ba</a> )
<i>Position</i>	Associate Professor at the School of Economics and Business, University of Sarajevo
<i>Description of programme and responsibilities</i>	<ul style="list-style-type: none"> <li>▪ Full-time Associate Professor in <b>Management information systems and eBusiness course curricula</b>. In addition, responsible for preparation of Curricula development for number of courses provided by the MIT Department in line with the guidelines set in Bologna Declaration.</li> <li>▪ As a <b>Deputy Manager</b> (2006-2008) for programme, development participated in the <b>creation and implementation of first Distance Learning</b> program at the School of Economics and Business as well as the University of Sarajevo.</li> <li>▪ Program coordinator (2000-2002) responsible for the <b>design and establishment of e-Net Center at the School</b>, the first Bosnia and Herzegovina World Bank GDLN affiliated Distance Learning Center.</li> <li>▪ As an <b>Author</b> (1999-2000) and <b>Project Manager</b> (2002-2006) of <b>Informatization Project of the School</b>, responsible for introduction of IT within everyday work of the School as well and number of subsystems that have significantly improved daily workflow and operations.</li> <li>▪ Within the framework of "<b>New Micro-organization of the School</b>" Project (2003-2004), directly responsible for the <b>new organizational setting of the School</b> in line with the guidelines set in Bologna Declaration and the new Law on Higher Education.</li> <li>▪ As the <b>Director of Business Academy</b> (2008-2012) at the School of Economics and Business, in charge of a number of different <b>life-long-learning programs (LLL) of the School, including several MBA studies</b>. Also, as a part of the Business Academy <b>managing activities and programs of the eNet Center</b>.</li> </ul>
<i>Date:</i>	2016-2017
<i>Location</i>	BiH
<i>Company &amp; reference person</i>	State Public Administration Reform in BiH Coordinator's Office Head, Dragan Ćuzulan Ph.D. ( <a href="mailto:dragan.cuzulan@parco.gov.ba">dragan.cuzulan@parco.gov.ba</a> )
<i>Position</i>	Public-private partnership Project, Team leader
<i>Description of programme and responsibilities</i>	<p>As Team leader responsible for the implementation of the two-year project with the main objective of this bringing PPP practices and tools closer to wider professional community.</p> <p>In addition, the project goal was to complete the legislative frameworks at different levels of government respectively, as well as to implement wide range of trainings with the potential participants in PPP projects so as to encourage them in entrepreneurial activities.</p> <p>The entire project also produced a comprehensive Web platform for PPP professional in BiH.</p> <p>Main Project components are: (i) Development of appropriate EU aligned PPP Legislation Framework, (ii) Training and Capacity Building, and (iii) Publicity and Awareness Raising.</p> <p>As a Team leader I was responsible for overall project deliveries and outcomes, as well as day-to-day management of both project staff and experts teams.</p>

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<i>Date:</i>	2010-2012
<i>Location</i>	BiH
<i>Company &amp; reference person</i>	Ministry of Health of Sarajevo Canton Ms. Edina Stević ( <a href="mailto:minzdrph@ks.gov.ba">minzdrph@ks.gov.ba</a> )
<i>Position</i>	Member of the Governing Board for the implementation of the Action plan for the informatization of Canton Sarajevo Health Sector Institutions
<i>Description of programme and responsibilities</i>	By the decision of the Cantonal Government the Governing Body for <b>the Implementation of Cantonal eHealth Strategy and the Action Plan</b> , per decision of the Cantonal Assembly, is responsible for: <ul style="list-style-type: none"> <li>▪ <b>overall implementation</b> of the Cantonal eHealth Strategy and the Action Plan;</li> <li>▪ issues of <b>political and strategic significance</b> in the process of implementation of Cantonal eHealth Strategy and the Action Plan;</li> <li>▪ related <b>risk management</b> as well facilitation of <b>key implementation challenges</b>;</li> <li>▪ <b>all decision partnering</b> to implementation of Cantonal eHealth Strategy and the Action Plan;</li> <li>▪ <b>decision related to institutional framework</b> of the implementation of Cantonal eHealth Strategy and the Action Plan; <b>supervision and approvals</b> of Action plan <b>stages and major milestones</b>; <b>supervision</b> of Consultation team and well as other teams and subcontractors; <b>revision of overall implementation framework</b> and specific institutional roles; <b>budget monitoring, quality assurance</b> and <b>public awareness</b>.</li> </ul>

<i>Date:</i>	2002-2009
<i>Location</i>	BiH
<i>Company &amp; reference person</i>	United Nation Development Programme, CO in BiH Assistant Resident Representative, Mr. Armin Sirco ( <a href="mailto:asirco@undp.ba">asirco@undp.ba</a> ) Resident Representative, Mr. Moises Venancio (currently Senior Programme Manager and Team Leader Western Balkan in UNDP New York) ( <a href="mailto:moises.venancio@undp.org">moises.venancio@undp.org</a> )
<i>Position</i>	eGovernance and ICT Portfolio/Programme Manager
<i>Description of programme and responsibilities</i>	<ul style="list-style-type: none"> <li>▪ Principal responsibility in <b>creation of eGovernance and ICT programme structure</b>, including <b>assessment, design, development and resource mobilization</b> for the whole project and activities within the eGovernance and ICT Programme.</li> <li>▪ <b>Creation of national framework for eGovernance and ICT</b> and alignment with existing government policy and strategic documents. Also, situational analysis of government, overall political and social environment related to Public Administration Reform (PAR) and e-Governance development.</li> <li>▪ <b>Selection and supervision of project managers</b> and project teams.</li> <li>▪ <b>Supervision and quality assurance</b> in implementation of projects.</li> <li>▪ <b>Addressing critical</b> project issues.</li> <li>▪ <b>Defining and managing</b> project risks and assumptions.</li> <li>▪ <b>Maintenance of relations with government officials</b> of all levels.</li> <li>▪ <b>Monitoring and evaluation</b> of project progress,</li> <li>▪ <b>Financial control, as well as mid and final reports authorization.</b></li> <li>▪ As a member of UNDP Country Office (CO) management team, responsible for <b>overall CO strategy and alignment of eGovernance and ICT in overall assistance strategy of UNDP</b>, but also other relevant international organizations in BiH.</li> <li>▪ <b>Author and supervisor of different project with eGovernance and ICT Portfolio/Programme.</b> Most prominent ones are; <b>BiH ICT Forum</b>, CISCO Networking Academy Support, <b>eReadiness Assessment</b> (2002, 2005 and then upcoming 2008), <b>Policy, Strategy and Action Plan for Information Society Development in BiH</b>, <b>eLegislation Reform Project</b>, <b>BiH Legislation Database Project</b>, <b>ICT Sector Status Report</b>, and finally <b>eGovernment at the BiH Council of Ministers Programme</b> (more details on <a href="http://www.is.gov.ba">www.is.gov.ba</a> ).</li> <li>▪ In addition, as a member appointed by the BiH Government, <b>participated in the design and development of a number of different laws and bylaws at the state level.</b> Among others, the development of Law on BiH Agency for Information Society, state level eBusiness and eSignature laws.</li> <li>▪ <b>Supervising</b> up to 20 local staff and a number of both local and international experts.</li> </ul>

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<i>Date:</i>	2006-2009
<i>Location</i>	BiH
<i>Company &amp; reference person</i>	United Nation Development Programme, CO in BiH Assistant Resident Representative, Mr. Armin Sirco ( <a href="mailto:asirco@undp.ba">asirco@undp.ba</a> ) Chief of Cabinet of BiH Minister for communication and transport, Mr. Drazen Gagulic ( <a href="mailto:drazen.gagulic@mkt.gov.ba">drazen.gagulic@mkt.gov.ba</a> )
<i>Position</i>	Co-chairman of the Steering Board of eGovernment at the BiH Council of Ministers Programme
<i>Description of programme and responsibilities</i>	<ul style="list-style-type: none"> <li>▪ eGovernment Programme for the BiH Council of Ministers (CoM) is the <b>first comprehensive programme designed to introduce a wide range of eGov systems and services</b> aimed at improvement of CoM efficiency and effectiveness in daily operations. The Programme is <b>composed of three phases</b> (second one is scheduled to finish in December 2009) starting with the development of common infrastructure services and communication tools, as well as integrated Web portal of the CoM, this is followed by introduction of collaboration and advanced tools for eSession, and finally the development and introduction of integrated Document and Knowledge Management System. In addition, all is accompanied by intensive and mass training of different levels of government staff, from civil servants to ministers, as well as high-level government representatives.</li> <li>▪ Responsibilities in <b>preparation of Board sessions.</b></li> <li>▪ <b>Management</b> of meeting agenda.</li> <li>▪ Addressing the <b>key programme issues.</b></li> <li>▪ Dealings with the most difficult <b>government reengineering challenges</b> and <b>necessary legislative process.</b></li> <li>▪ <b>Member of Government appointed Commission on e-Gov legislation and regulation</b> (Commission is in-charge of preparation of necessary laws, bylaws and other internal regulatory acts related to the introduction of e-Gov systems and services)</li> </ul>

<i>Date:</i>	2000-2009
<i>Location</i>	BiH
<i>Company &amp; reference person</i>	United Nation Development Programme, CO in BiH Assistant Resident Representative, Mr. Armin Sirco ( <a href="mailto:asirco@undp.ba">asirco@undp.ba</a> )
<i>Position</i>	Early Warning System in BiH Programme Coordinator
<i>Description of programme and responsibilities</i>	<ul style="list-style-type: none"> <li>▪ The Early Warning System (EWS) Project in Bosnia-Herzegovina was established in 2000. The core of the EWS project in BiH has been the <b>generation and analysis of the data related to politics and institutional stability, the economy, the socio-economic situation, ethnic relations, and the security</b>, otherwise unavailable in the country, with a view to <b>identifying and monitoring problematic areas and trends</b>, to allow timely warning of potentially <b>destabilizing developments and the potential for crisis</b> in any one or combination of the areas under observation.</li> <li>▪ <b>Author and manager</b> of the overall EWS programme, as well as <b>EWS methodology.</b></li> <li>▪ <b>Team leader of EWS expert team</b>, as well as <b>author of EWS Special Reports</b> - namely: "Elections 2002", "Privatization of natural monopolies – energy, telecom and water supply", "EWS Research 2000-2006" and "Jobs and ...more jobs"</li> <li>▪ <b>Author of EWS indexes</b>, the unique quantitative indexes for political and institutional stability, economic conditions, socio-economic situation, ethnic relations, and security in BiH</li> <li>▪ In more than 30 quarterly publication, eight Annual ones and four special reports we <b>interviewed over 70 000 BiH households</b>, and did over <b>20 cycles of top-100 business surveys.</b></li> <li>▪ <b>Executive editor</b> for all Early Warning System publications.</li> </ul>

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<i>Date:</i>	2008-2012
<i>Location</i>	BiH
<i>Company &amp; reference person</i>	Supreme Court of Federation of Bosnia and Herzegovina President, Mr. Amir Jaganjac
<i>Position</i>	Member of the expert-commission for the selection of Court-appointed experts in information and communication technologies
<i>Description of programme and responsibilities</i>	<ul style="list-style-type: none"> <li>▪ <b>Court-appointed experts</b> are used in the cases for which the court does <b>not possess particular expert</b> (technical, medical, etc.) knowledge they should provide <b>clarification of facts that are inevitable for rendering judgment</b>. Such experts may be used in environmental cases, for example for determining factual causation or impact.</li> <li>▪ <b>Definition of criteria</b> for the selection of Court-appointed experts in information and communication technologies area</li> <li>▪ Preparation of <b>exam methodology</b> and the <b>questionnaire</b></li> <li>▪ <b>Evaluation and final selection</b> of Court-appointed experts</li> </ul>
<i>Date:</i>	2007-2008
<i>Location</i>	BiH
<i>Company &amp; reference person</i>	SCORE Project Prof. Tadej Mateljan Ph.D., ( <a href="mailto:tadej.mateljan@etf.unsa.ba">tadej.mateljan@etf.unsa.ba</a> )
<i>Position</i>	National Expert for eGovernance
<i>Description of programme and responsibilities</i>	<ul style="list-style-type: none"> <li>▪ SCORE Project aims to contribute to the <b>shaping of EU ICT research policy in the region</b>, in a way that meets the interests and actual needs of regional ICT stakeholders. The main contribution of the SCORE project is the development of <b>ICT Strategic Research Agendas</b> for the participating Western Balkans countries (Albania, Bosnia-Herzegovina, Former Yugoslav Republic of Macedonia, and Serbia) and a Policy Paper with "<b>Recommendations for shaping EU scientific co-operation with the Western Balkans Region in the field of ICT research: 2007-2013</b>" that will enable EU RTD policy-makers to define realistic research policies and agendas for the region.</li> <li>▪ Defining an <b>initial list of ICT research priorities</b> in the area of eGovernance</li> <li>▪ <b>Preparation of initial version of the ICT Strategic Research Agenda</b> for eGovernance priority areas Analysis of feedback provided by national experts in the area of eGovernance</li> </ul>
<i>Date:</i>	2008-2009
<i>Location</i>	BiH
<i>Company &amp; reference person</i>	Ministry of Health of Sarajevo Canton Ms. Edina Stević ( <a href="mailto:minzdrph@ks.gov.ba">minzdrph@ks.gov.ba</a> )
<i>Position</i>	Team Member
<i>Description of programme and responsibilities</i>	<ul style="list-style-type: none"> <li>▪ <b>Preparation of the Action Plan</b> for implementation of Health information management strategy for the period 2009-2015 for Sarajevo Canton</li> <li>▪ This included: <ul style="list-style-type: none"> <li>▪ <b>Stakeholder analysis</b> and consensus-reaching facilitation</li> <li>▪ <b>Feasibility analysis</b></li> <li>▪ <b>Conceptual design</b> of architecture that will ensure: <ul style="list-style-type: none"> <li>- <b>Integration</b> of existing and future health information systems <b>into single information space</b></li> <li>- Compliance with <b>major standards, such as CEN ISO TC251</b> (communications, terminology, security, and interoperability), <b>HL7 interoperability healthcare standard</b> etc.</li> <li>- <b>Availability of single EPR (Electronic Patient Record)</b> to all cooperative health information systems</li> <li>- <b>Interoperability of all cooperative health information systems</b> in Sarajevo Canton - technical and institutional framework based on introduction of Health Care Interoperability Framework, integrator/operator and Data Clearing Center concepts (the concept of multilateral solutions as defined in "European Interoperability Framework for Pan-European eGovernment Services")</li> <li>- Standardized reporting and support to public health statistics</li> </ul> </li> </ul> </li> <li>▪ <b>Preparation of Action Plan</b> that includes: <ul style="list-style-type: none"> <li>- <b>overall guidance</b> for strategy implementation,</li> <li>- <b>definition of institutional and financial implementation modalities,</b></li> <li>- <b>definition of governing and implementation structures,</b></li> <li>- <b>TOR's for managerial activities,</b> strategic infrastructural projects and application systems projects</li> <li>- <b>Project plan</b></li> <li>- <b>Budget estimates</b></li> </ul> </li> </ul>

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<i>Date:</i>	2002-2009
<i>Location</i>	BiH and SEE region
<i>Company &amp; reference person</i>	Electronic SEE – eSEE Initiative Head of eSEE Initiative Secretariat, Ms. Nera Nazečić ( <a href="mailto:nnazecic@undp.ba">nnazecic@undp.ba</a> )
<i>Position</i>	Representative at the eSEE Initiative
<i>Description of programme and responsibilities</i>	<ul style="list-style-type: none"> <li>▪ The aim of Electronic South Eastern Europe (eSEE) Initiative is to <b>better integrate SEE countries</b> into the global, knowledge-based economy by regionally supporting the development of Information Society. The eSEE Initiative provides a balanced policy and cooperation framework and provides one of the best examples of regional cooperation in the Stability Pact Practice. Actions undertaken by eSEE are complementary to the effort of drawing <b>SEE closer to EU action plans for Information Society development expressed in the current i2010</b>. Led by the premise that the application of digital technology is the key factor of economic growth in 2002 the Initiative developed the first comprehensive ICT related regional document entitled <b>eAgenda for the development of Information Society (2002-2007)</b>. The document was signed by all SEE region countries at the Ministerial conference in Beograd. Following the implementation of eSEE Agenda eSEE Initiative team in 2007 created the new strategic document for Information Society development, entitled <b>eSEE Agenda Plus (2007-2012)</b> and signed at a Ministerial Conference in Sarajevo on 29 October 2007.</li> <li>▪ <b>Team leader</b> in drafting the <b>eAgenda</b> for the development of Information Society (2002-2007), as well as the subsequent <b>eSEE Agenda Plus (2007-2012)</b>.</li> <li>▪ <b>Executive editor</b> of eSEE Regional ICT Status Report</li> <li>▪ <b>Author</b> of regional handbook "How to Build Open Information Societies. A Collection of Best Practices and Know-How"</li> <li>▪ <b>One of the authors</b> "Guidelines on how to build cabinet level body in charge for information society development in SEE region countries"</li> <li>▪ As a member of the eSEE Initiative, I was responsible for the <b>session agenda, addressing the key programme issues</b> and their alignment to IS development principles.</li> <li>▪ Also, <b>dealing with regional government reengineering challenges</b> and core ID development issues, as well as <b>framing the regional approach to legislative processes</b>.</li> <li>▪ This also included cooperation with key regional institutions, from <b>Stability Pact, EU Commission Directorate General of Information Society and Media, and Regional Cooperation Council – RCC</b>.</li> </ul>

<i>Date:</i>	2008-2009
<i>Location</i>	Republic of Slovenia
<i>Company &amp; reference person</i>	Centre for eGovernance Development for SEE Ms. Diana Šimić, Chairperson of the Supervisory Board ( <a href="mailto:Diana.Simic@imi.hr">Diana.Simic@imi.hr</a> )
<i>Position</i>	Member of the Supervisory Board
<i>Description of programme and responsibilities</i>	<ul style="list-style-type: none"> <li>▪ Centre for eGovernance Development for SEE (CeGD) was established in January 2008. <b>Following the eSEE Agenda Plus</b> and the commitment of CeGD Stakeholders and recognized partners, CeGD develops its activities within the <b>methodology of CeGD 7 ePillars Model</b> of Single SEE Information Space and Inclusive Information Society.</li> <li>▪ As a member of the Supervisory Board, responsibilities are participation in preparation and activities of the <b>Board sessions, addressing the key programme issues</b> and addressing the <b>most difficult government and regional challenges</b>.</li> <li>▪ Other duties as a member of the Supervisory Board include: (i) <b>achievement of the Center objectives</b>; (ii) <b>organization of operation</b>; (iii) selection of <b>Center's staff and expert pool</b>; (iv) <b>the financial reporting process</b>; (v) <b>compliance with the legislation and regulations</b>.</li> </ul>



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<i>Date:</i>	2006-2008
<i>Location</i>	BiH
<i>Company &amp; reference person</i>	We-Go Project Center for Management and Information Technologies – MIT Center, MIT Center, Prof. Zlatko Lagumdžija Ph.D. Director ( <a href="mailto:zlatko.lagumdzija@efsa.unsa.ba">zlatko.lagumdzija@efsa.unsa.ba</a> )
<i>Position</i>	Expert
<i>Description of programme and responsibilities</i>	<ul style="list-style-type: none"> <li>▪ The "We-Go" project is Coordination Action <b>within the 6th Framework Programme</b>, funded by EU Commission, Directorate General of Information Society and Media, which aims to transfer and to adapt <b>successfully "eGovernment Good Practices and Knowledge"</b> and will enable follow-up implementation projects, including accompanying measures targeted to reinforce and innovate eGovernment research in Western Balkans Countries (WBC) together with EU partners. The project <b>"We-Go" was focused on enabling public administration in WBC</b> to reach higher productivity and equity creating framework for eGovernment Interoperability Framework and providing best practices for corresponding transactional application. The Coordination Action will <b>support the networking and coordination of eGovernment research and innovation activities in WBC</b> and European Commission's i2010 framework.</li> <li>▪ Based on project ToR, <b>providing expert advice to core international project team</b></li> <li>▪ Participation in <b>selection of local government leaders</b></li> <li>▪ <b>Working with government representatives in setting the country agenda</b> and facilitating knowledge transfer</li> </ul>
<i>Date:</i>	2003-2004
<i>Location</i>	BiH
<i>Company &amp; reference person</i>	BiH Council of Ministers Chief of Cabinet of the Prime-minister of the BiH Council of Ministers, Mr. Tarik Đodić
<i>Position</i>	Coordinator of Expert Team in preparation of BiH Policy, Strategy and the Action Plan for Information Society Development in BiH
<i>Description of programme and responsibilities</i>	<ul style="list-style-type: none"> <li>▪ Within the framework of overall national strategy formulation process, the BiH Government decided to start working on three separated strategic documents. The most comprehensive one was <b>BiH Poverty Reduction Strategy Paper-PRSP</b> which had a section devoted to ICT, followed by <b>BiH Policy, Strategy and Action Plan for Information Society Development</b>, and finally under the auspice of European Commission the <b>Public Administration Reform Strategy</b>. As eGovernance and ICT Programme Manager <b>I was responsible for overall design, development, resource mobilization and supervision of National IS Development Project</b>. The aim of the National IS Development Project was to elaborate the guidelines set in the PRSP and to create integrated and comprehensive state strategy for information society, and overall ICT development in the country.</li> <li>▪ In addition <b>as a Coordinator of Expert Team, I lead the core team of experts in charge of the development of Policy for Information Society</b> development as a foundation document from which all other documents were developed.</li> <li>▪ <b>In addition, I was in charge of working directly with the Prime Minister's Office on overall project progress and appropriate Steering Board decisions</b> (National IS Development Project Steering Board was composed of all three prime ministers and three ministers of communication and transport).</li> <li>▪ Also, I was <b>Executive Editor for all output documents including the Strategy and the Action Plan</b>. The Strategy is composed from five interlinked areas; e-Legislation, e-Education, e-Government, development of IT industry and development of ICT infrastructure. <b>The BiH Policy, Strategy and Action Plan for Information Society Development where adopted on 69<sup>th</sup> session of the BiH Council of Ministers held on the 16. November 2004.</b></li> </ul>
<i>Date:</i>	07/2003
<i>Location</i>	BiH
<i>Company &amp; reference person</i>	United Nation Development Programme, CO in Yemen Resident Representative a.i., Mr. Moin Karim ( <a href="mailto:moin.karim@undp.org">moin.karim@undp.org</a> )
<i>Position</i>	International Consultant for ICT Strategy and Programme Development
<i>Description of programme and responsibilities</i>	<ul style="list-style-type: none"> <li>▪ <b>Leading of team of international experts</b> in development of ICT for Development Programme for Yemen Government</li> <li>▪ <b>Assessment and needs analyses of the country and government</b></li> <li>▪ In discussion with local stake holders <b>preparation of extended version of ICT for Development Programme</b></li> </ul>

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<i>Date:</i>	2001-2003
<i>Location</i>	BiH
<i>Company &amp; reference person</i>	BH Telecom d.d. Federation of BiH Minister for communication and transport, Mr. Besim Mehmedić (currently Prime-minister of Canton Sarajevo) ( <a href="mailto:vlada@ks.gov.ba">vlada@ks.gov.ba</a> )
<i>Position</i>	Member of the Supervisory Board of BH Telecom d.d.
<i>Description of programme and responsibilities</i>	<ul style="list-style-type: none"> <li>▪ Duties as a member of the Supervisory Board include: (i) achievement of the Company's objectives; (ii) the <b>strategy and risks inherent</b> in the business activities; (iii) the <b>structure and operation</b> of the internal <b>risk management and control systems</b>; (iv) <b>the financial reporting process</b>; (v) <b>compliance with the legislation and regulations</b>.</li> <li>▪ Also, they include <b>selection and the appointment of company Director and Board of Directors</b>, drawing up of company annual report as well as overall responsible for the <b>corporate governance structure of the company</b>.</li> <li>▪ In addition, during this period I was in charge for <b>overall process of separation of company postal and telecommunication divisions in two companies</b> (over 5000 employees and over 1 billion of annual turnover).</li> <li>▪ Finally, during 2002 company started overall process <b>of introduction of SAP based ERP solution</b>.</li> </ul>

### 15. Short professional history

<b>Date from - Date to</b>	<b>Location</b>	<b>Company &amp; reference person (name &amp; contact details)</b>	<b>Position</b>	<b>Description</b>
2001 – 2002	Sarajevo, BiH	UNDP BiH Assistant Resident Representative, Mr. Armin Sirco ( <a href="mailto:asirco@undp.ba">asirco@undp.ba</a> )	Programme Coordinator	Preparation of National Human Development Report for Bosnia and Herzegovina - 2002
2000 – 2002	Sarajevo, BiH	School of Economic and Business, University of Sarajevo, Prof. Miloš Trifković Ph.D., former Dean, <a href="mailto:milos.trifkovic@efsa.unsa.ba">milos.trifkovic@efsa.unsa.ba</a>	Programme Coordinator	Appointed on behalf of the School to secure implementation of first centre of World bank's Global Development Learning Network in BiH. This resulted in establishment of eNet centre.
1996 – 2000	Sarajevo, BiH	Center for Management and Information Technologies (MIT Center), Prof. Zlatko Lagumdžija Ph.D., Director <a href="mailto:zlatko.lagumdzija@efsa.unsa.ba">zlatko.lagumdzija@efsa.unsa.ba</a>	Network administrator Project Manager	Assistance in establishing and running a professional development center.
1999 – 2000	Sarajevo, BiH	World Economic Forum - Davos Mr. Jeremy Jurgens ( <a href="mailto:jeremy.jurgens@weforum.org">jeremy.jurgens@weforum.org</a> )	National Coordinator	National coordinator for World Economic Forum - Transition To Peace Initiative
1997 – 2000	Sarajevo, BiH	School of Economic and Business, University of Sarajevo, Prof. Zlatko Lagumdžija Ph.D., <a href="mailto:zlatko.lagumdzija@efsa.unsa.ba">zlatko.lagumdzija@efsa.unsa.ba</a>	Part of the management team	Establishing and running an educational center – the MIS Center. Also, one of the trainers in different educational programs.
1998 – 1999	Sarajevo, BiH	"Interactive Distance Learning Programme", Open Society Fund Soros Foundations and MIT Center Prof. Zlatko Lagumdžija Ph.D., <a href="mailto:zlatko.lagumdzija@efsa.unsa.ba">zlatko.lagumdzija@efsa.unsa.ba</a>	Instructional Development & Curricula Design	In charge for Instructional Development & Curricula Design of first Interactive Distance Learning content in BiH.

**16. Other relevant information:****Published research papers**

- (1.) Zaimovic T., Galijasevic M., Efendic A., "Life after Scrum – where next in framework development", ICES 2018, Sarajevo, October 2018
- (2.) Zaimovic T., Sutrovic A., "On-line vs Traditional; marketing challenge in the Telecom market in Bosnia and Herzegovina", Economic review: Journal of Economics and Business, 2018 (accepted, to be published)
- (3.) Zaimović T., "Telecommunication sector regulatory challenges in Bosnia and Hercegovina", Journal of Economics Business and Political Researches, 2018 (accepted, to be published)
- (4.) Zaimović T., "Mobile carrier selection in a post-conflict environment – the primacy of ethnicity over conventional network effects", South East European Journal of Economics and Business, Volume 10 (2): 45-58, 2015, DOI: 10.1515/jeb-2015-0010
- (5.) Zaimović T., Zaimović A., Fazlić A., "Internet Financial Reporting in Bosnia and Herzegovina", Economic review: Journal of Economics and Business, Vol. XIII (2), November 2015
- (6.) Zaimović T., Zaimović A., Mustafić A., "Bosnia and Herzegovina telecommunication sector outlook", Procedia - Social and Behavioral Sciences Journal, 195: 82-92, 2015, DOI: 10.1016/j.sbspro.2015.06.332
- (7.) Zaimović T., Avdić A., "Review of the selected empirical papers in network economy", Sarajevo Business and Economics Review, vol 33, 2014, ISSN 1986-5473
- (8.) Šabić Z., Zaimović T., "Delusion of Quick-Wins: Are the Quick Wins an Asset or Obstacle for Information Systems Implementation?", ICES 2012 Conference, Sarajevo, BiH, October 12-13, 2012, ISBN 978-9958-25-077-4
- (9.) Zaimović T., "Competition in telecommunication sector in post-conflict countries", Eurasia Business and Economics Society, 2012 Istanbul Conference, 24-26. May 2012, ISBN: 978-605-61069-5-8
- (10.) Šabić Z., Zaimović T., "Bosnian national Policy and Strategy for Information Society development – Genesis, status and future steps", 2<sup>nd</sup> Scientific Conference Economy of Integrations (ICEI) "Integration Challenges and Prospective of SEE Countries", ICEI 2011, Tuzla, BiH, December 9-10, 2011, ISSN 2233-0445, 529-540
- (11.) Zaimović A., Zaimović T., "Financial reporting on Internet – BH country review", 14<sup>th</sup> International Accounting and Auditing Symposium, Neum, BiH, September 15-17, 2011, ISBN: 978-9958-705-05-2
- (12.) Lagumdžija Z., Šabić Z., Zaimović T., "Competitive Challenges of e-Business Continuity in BiH - a preliminary empirical assessment", Sarajevo Business and Economics Review, vol. 30, 2010
- (13.) Šabić Z., Zaimović T., "Towards Better Integration of Performing and Managing the Information Systems Development", 2009 XXII International Symposium on Information, Communication and Automation Technologies, October 2009, Print ISBN: 978-1-4244-4220-1
- (14.) Zaimović T., Avdagić M., Šabić Z., Nazečić N., "Electronic Identity as a Structural Precondition of e-Government Implementation: Case Study of Austria, Belgium, and Bosnia and Herzegovina", IST-Africa 2009 Conference Proceedings, IIMC International Information Management Corporation, 2009, ISBN 978-1-905824-11-3
- (15.) Šabić Z., Zaimović T., Turulja L., Dželihodžić A., "An assessment of knowledge management readiness of BiH Companies", BPM&KM Regional Conference, Sarajevo 2009
- (16.) Avdagić M., Šabić Z., Zaimović T., Nazečić N., "eGovernment and mGovernment Integration: Role in Public Administration Reform", The Third International Conference & Exhibitions on Mobile Government, mLife 2008, Mobile Government Consortium International (mGCI) UK, Turkey, September 2008, ISBN 0-9763341-2-7
- (17.) Zaimović T., Šabić Z., Turulja L., "An Assessment of IT Maturity of BH Companies", ICES 2008 – Transitional Challenges of EU Integration and Globalization, BiH, October 2008, ISBN 978-9958-25-015-6
- (18.) Zaimović T., Huremović K., "Technology Growth Modeling and Technological Forecasting", ICES 2008 – Transitional Challenges of EU Integration and Globalization, BiH, October 2008, ISBN 978-9958-25-015-6
- (19.) Medjedović A., Zaimović T., Efendić A., "Economic challenges of Bosnia and Herzegovina's integration into the European Union", ICES 2008 – Transitional Challenges of EU Integration and Globalization, BiH, October 2008, ISBN 978-9958-25-015-6
- (20.) Trivun V., Zaimović T., Siladžić V., "Legal and regulatory aspects of e-Government success – Case-study Bosnia and Herzegovina", Second International Symposium on the development of

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public administration in Southeast Europe, University of Ljubljana, Faculty of Administration, June 2008, Ljubljana, Slovenia, ISBN 978-961-262-004-2

- (21.) Avdagić M., Šabić Z., Zaimović T., "Promoting and Strengthening SME Creation: The Use of Franchise Model", *An Enterprise Odyssey: Tourism - Governance and Entrepreneurship*, Croatia, June 2008, ISBN 10: 953-6025-24-8; ISBN 13: 978-953-6025-24-4
- (22.) Šabić Z., Zaimović T., Nazečić N., Gadžo T., and Avdagić M., "Enabling environment for software engineering industry: A Strategic Framework of eSEE eAgenda 2002 and eSEE eAgenda+ 2007", *Proceedings of 30th International Conference on Software Engineering ICSE*, Leipzig, Germany, May 2008, ISBN 978-1-60558-076-0
- (23.) Čurčić F., Zaimović T., "Open source distance learning solution for government", *Knowledge transfer across Europe: 4th Eastern European e|Gov Days*, Organized by Forum e|Government (AT) - Austrian Computer Society (OCG) and EPMA (CZ), Prague, April 2006
- (24.) Efendić A., Zaimović T., "Transnational Corporations and the development in transition countries", *ICES 2003 "From Transition to Development: Globalization and Political Economy of Development in Transition Economies"* Conference Proceedings, BiH, October, 2003, ISBN 9958-605-58-9
- (25.) Bubica V., Tatić K., Čaušević F., Zaimović T., "Role and influence of latest research and technology achievement in the development of "new economy" in the 21<sup>st</sup> century", *International Forum "Bosnia"*, Sarajevo, December 2003
- (26.) Šabić Z., Zaimović T., Kačapor K., Đipa D., "A Dynamic Holistic Approach to Systems Change: A case of spreading the Internet culture in FBiH", *ICES 2002 "Transition in CEE – Challenges of 21st Century"* Conference Proceedings, Sarajevo, October 2002, ISBN 9958-605-37-6
- (27.) Lagumdžija Z., Zaimović T., Galešić F., Ivanović D., "Competitiveness of IT Cluster in Canton Sarajevo - Development Prospect Study", *World Bank Institute Forum on Vision and Competitiveness*, Vienna, September 1999

### Pending publication

- (1.) "Where next - the next generation of Agile methodology development"
- (2.) "Self-organizing teams in software solution development – myth or reality"
- (3.) "Competition in mobile telephony market – fighting a losing battle"
- (4.) "Financial reporting on Internet – regional perspective"

### Books

- (1.) Zaimović T. *Business in network(ed) economy*, Ekonomski fakultet u Sarajevu, Univerzitet u Sarajevu, 2015., ISBN 978-9958-25-111-5
- (2.) Lagumdžija Z., Zaimović T., Šabić Z., Kačapor K., and Grabovica E., *Management Information Systems – Competitiveness and IT*, School of Economics and Business Publishing, Sarajevo, 2008, ISBN 978-9958-25-017-0
- (3.) Lagumdžija Z., Zaimović T., Šabić Z., Kačapor K., and Ivanović D., *Management Information Systems*, II edition, School of Economics and Business Publishing, Sarajevo, 2005, ISBN 9958-605-73-2
- (4.) Lagumdžija Z., Zaimović T., Šabić Z., et.at., *Microsoft office applications in business*, School of Economics and Business Publishing, Sarajevo, 2004, ISBN 9958-605-60-0
- (5.) Zaimović T., *Interactive learning CD ROM for course in Management Information Systems*, School of Economics and Business Publishing, Sarajevo, 2003
- (6.) Lagumdžija Z., Zaimović T., Šabić Z., Kačapor K., Ivanović D., and Huko A., *Management Information Systems*, School of Economics and Business Publishing, Sarajevo, 2002
- (7.) Šabić Z., Ivanović D., and Zaimović T., *Informatics for PC users: A Handbook for Practical Usage of Windows with interactive CD ROM*, sections in: Communication, Networks, Internet and MS Office, L Promotions, Sarajevo, 1999, ISBN: 9958-605-02-3
- (8.) Zaimović T., *Handbook in computer communications and networks*, MIT Centre Executive Development Program, OSF Soroš Foundations, Sarajevo, 1995

**PH.D./Master Theses**

- (1.) Zaimović T., "Analyses of network economy effect on market structure and competitiveness on companies in Bosnia and Herzegovina", Ph.D. dissertation, School of Economics and Business, University of Sarajevo, 2011
- (2.) Zaimović T., "Analyses of e-business systems technology transformation on company's competitive position", master theses, School of Economics and Business, University of Sarajevo, 2007

**Publications (last 10 years)**

- (1.) "Manual for public-private partnership projects", BiH Council of Ministers Public Administration Reform Coordinator's - PARCO, 2018
- (2.) "Doing IT Right! A Guideline for Better Utilization of the Information Technology in Human Development Projects", The World Bank, 2012
- (3.) "eGovernance and ICT Usage Report for South East Europe", 2nd Edition, United Nations Development Programme (UNDP) in Bosnia and Herzegovina, 2010
- (4.) "BiH eReadiness Assessment Report for 2009", BiH Ministry for communication and transport and UNDP CO BiH, 2010
- (5.) "Best Practice Showcase in South Eastern Europe – eSEE Initiative 2002-2007", Stability Pact. EC & UNDP, 2007
- (6.) "eAgenda Plus – 2007-2012", SEE regional programme for the development of Information Society, RCC and eSEE Initiative, 2007
- (7.) "Quarterly and Annual Early Warning System Publications", 30 quarterly publication, eight Annual ones and four special reports, UNDP, 2000 – 2009
- (8.) BiH Council of Ministers "Software Policy", adopted by the Council of Ministers, 2007
- (9.) "Jobs and ... more jobs", Early Warning System Special Report, UNDP, 2006
- (10.) "BiH eReadiness Assessment Report for 2005", BiH Ministry for communication and transport and UNDP CO BiH, 2006
- (11.) "5 years of EWS Research", Early Warning System Special Report, UNDP, 2006
- (12.) National "Policy, Strategy and the Action Plan for Information Society Development in BiH", adopted on the 69<sup>th</sup> session of the Council of Ministers, November 2004
- (13.) "eSEEUrope Regional ICT Sector – Status and Usage Report: Building and Information Society for All", Stability Pact, eSEE Initiative and UNDP, 2004
- (14.) "The Privatization of Natural Monopolies", Early Warning System Special Report, UNDP, 2004
- (15.) "How to Build Open Information Societies. A Collection of Best Practices and Know-How", UNDP, 2004
- (16.) ICT Forum Publication, UNDP, 2003:
  - i. "ICT for information society – Final recommendation and conclusions"
  - ii. "Millennium development goals and information society" (e-Business, e-Education, e-Health, e-Environment)
  - iii. "Policies for information society" (Telecom sector development, Internet and communication technologies in use, Information technologies in use)
  - iv. "ICT infrastructure" (Infrastructure for Information Society, Legal infrastructure for IS, e-Government for IS)
- (17.) "BiH e- Readiness Assessment Report for 2002", UNDP, 2003
- (18.) "2002 Election Special", Early Warning System Special Report, UNDP, 2002
- (19.) "eAgenda for the development of Information Society – 2002-2007", SEE regional programme for the development of Information Society, Stability Pact, eSEE Initiative and UNDP, 2002
- (20.) "National Human Development Report for Bosnia and Herzegovina for 2002", UNDP, 2002
- (21.) "BiH Competitiveness Report for 2000", Academy of science and art BiH and MIT Center in cooperation with World Economic Forum – Davos and Harvard University, 2001

**Conceptual studies/plans and Methodologies**

- (1.) Šabić Z. and Zaimović T., Implementation programme for ICT in Health Sector Strategy of Canton Sarajevo for 2009-2015, Ministry of Health Canton Sarajevo, Sarajevo, 2009

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- (2.) Radivojević M., Šabić Z., Škravan B., and Zaimović T., Terms of Reference for Informatization of Council of Ministers of Bosnia and Herzegovina, Ministry of Communication and Transport of BiH and UNDP, Sarajevo, 2008
- (3.) Lagumdžija Z., Zaimović T., Bajgorić N., Brkić N., Šabić Z., Kačapor K., Kenjic V., Distance Learning Programme for the School of Economics and Business, Conceptual plan and Methodology, School of Economics and Business, University of Sarajevo, Sarajevo, 2006
- (4.) Zaimović T., Maurer D., Šabić Z., and Đipa D., Early Warning System Methodology, United Nations Development Programme, Sarajevo, 2003
- (5.) Šabić Z., Zaimović T., Kačapor K., and Ivanović D., Informatization of the Faculty of Economics, Conceptual Plan, Faculty of Economics Sarajevo, 2000
- (6.) Lagumdžija Z., Šabić Z., Zaimović T., and Ivanović D., Distance Learning Project – Conceptual Plan, Open Society Fund Bosnia and Herzegovina, Management and Information Technologies Center, Sarajevo, 1998
- (7.) Lagumdžija Z., Šabić Z., and Zaimović T., MIS Center Presentation and Computer System, Project, Sarajevo, 1997
- (8.) Lagumdžija Z., Šabić Z., and Zaimović T., Management Information Systems Center Sarajevo, Conceptual Plan, Sarajevo, 1997
- (9.) Lagumdžija Z., Šabić Z., and Zaimović T., Presentation and Computer System of Institute of Economics - Tuzla, Project, Sarajevo, 1997
- (10.) Lagumdžija Z., Šabić Z., and Zaimović T., Space, Presentation and Computer System Plan for Institute of Economics - Tuzla, Conceptual Plan, Sarajevo, 1997

### **Organization of International Conferences**

- (1.) Member of Programme Committee, " World Conference on Technology, Innovation and Entrepreneurship", Istanbul Turska, maj 28-30, 2015.
- (2.) Member of the Organizing Committee of the "20<sup>th</sup> International Laser Physics Workshop (LPHYS'11)", A.M. Prokhorov General Physics Institute, Russian Academy of Sciences (RAS), Moscow, Russia, The University of Sarajevo, Sarajevo, BiH, Academy of Sciences and Arts of Bosnia and Herzegovina, The international journal Laser Physics, The international journal Laser Physics Letters, International Laser Center, Moscow State University, Moscow, Russia, National Research Nuclear University MEPhI, Moscow, Russia, Sarajevo, BiH, 11-15. July 2011.
- (3.) Member of the Review Committee, "mSociety 2010", mLife Conference, 2010
- (4.) Member of Programme and Organizing Committee, "Regional Business Process and Knowledge Management Conference", Sarajevo, BiH, June 2009
- (5.) Member of the Review Committee, "mSociety 2009", mLife Conference, 2009
- (6.) Member of the Organizing Committee, "Towards Information Society in South East Europe: The Role of eDemocracy", Belgrade, Serbia, May 2009
- (7.) Chairmen of the Organizing Committee, "South Eastern Europe Ministerial Conference on Information Society Development and 3rd Information Society Conference: e-Government and Public Administration Reform", BiH Ministry for Communication and Transport, RCC and UNDP, Sarajevo, BiH, October 2007
- (8.) Member of the Organizing Committee, "From Transition To Sustainable Development - The Path To European Integration", School of Economics and Business, October 2006
- (9.) Moderator, "A Report on the Global E-Discussion: Information and Communications Technology for Economic Development", The World Bank, World Bank Institute, RioS, October 23–November 3, 2006
- (10.) Chairmen of the Organizing Committee, "Second eGovernment Conference – Domestic products for eGovernment", BiH Civil Service Agency and UNDP, November 2005
- (11.) Chairmen of the Organizing Committee, "Second information society development Conference: Strategies for information society development – legislative reform ", Ministry for Communication and Transport of BiH and UNDP, Sarajevo, BiH, February 2005
- (12.) Chairmen of the Organizing Committee, "First information society development Conference/BiH ICT Forum – The next step; The challenges of embracing Information Society", BiH Council of Ministers prime ministers and UNDP, Sarajevo, May 2003
- (13.) Secretary General, "50 years of School of Economics and Business", October 2002
- (14.) Chairmen of the Organizing Committee, "Fiscal decentralization forum", Word Bank, and School of Economics and Business, June 1999

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### **Certified Trainings and Seminars**

- (1.) "Professional Project Management – PMI PMP Preparation Course", USAID and ZETC, Sarajevo, BiH, October 2010.
- (2.) "Project in Controlled Environment (PRINCE 2) Training – Licensed Practitioner", APM Group and UK Office of Government Commerce, Sarajevo, BiH, January 2005
- (3.) "UNDP National Programme Officer Training", United Nations Development Programme Headquarters, New York, USA, November 2003
- (4.) "Strategic Information Management Program", Canadian International Development Agency, Ottawa, Canada, November 2001
- (5.) "Corporate Governance and Strategy", World Bank Institute and MIT Center Sarajevo, Sarajevo, BiH November 2000
- (6.) "Challenge of Leadership, Top Management Seminar", World Bank Institute, June 2000, Sarajevo, BiH
- (7.) "Country vision and Competitive Advantage of Nations", World Bank Institute, Vienna, Austria, series of seminars over the period of 1996-1999
- (8.) "Facilitative Leadership", Open Society Institute, Budapest, Hungary, 1999
- (9.) "Professional Communications", Open Society Institute, Budapest, Hungary, 1998
- (10.) "Training Needs Analysis and Curricula Design", Crown Agents, British Council, Know How Fund and MIT Center, Sarajevo, BiH, 1997

### **International awards**

- (1.) "Information Technology Award", The Swedish Urban Network Organization award in the field of information technologies, 2001