

# Curriculum Vitae

## PERSONAL INFORMATION

<b>First name:</b>	Lejla
<b>Last name:</b>	Turulja
<b>Date of birth:</b>	August 17th, 1981
<b>Private address:</b>	Omladinskih radnih brigada 13/II
<b>Telephone:</b>	+287 33 275 970
<b>E-mail:</b>	lejla.turulja@efsa.unsa.ba
<b>Fields of interest:</b>	Electronic commerce/business, Innovativeness, Knowledge Management, IT, IS, MIT, MIS, Digital Economy

## EDUCATION BACKGROUND

Name of institution	Dates attended	Qualification achieved
School of Economics and Business Sarajevo	2011 - 2016	D.Sc.
School of Economics and Business Sarajevo	2006 - 2011	Master of Economic Sciences
School of Economics and Business Sarajevo	1999 - 2003	Bachelor of Economics
High Economics School Sarajevo	1995 - 1999	Economic Technician

## Working Knowledge of Foreign Languages [from 1 to 5 (1 = weak, 5 = excellent)]

Language	Reading	Speaking	Writing
English	5	5	5
Spanish	Passive	Passive	Passive

## ADDITIONAL SKILLS/ABILITIES

SKILL/ABILITY	Description
Computer Skills	Microsoft Office, MySQL, SPSS, SmartPLS, Lisrel, Stata, Amos, Internet technology, Joomla, WordPress, Visio, Drupal
Driving license	B category

## PRESENT POSITION:

<b>Institution:</b>	School of Economics and Business Sarajevo
<b>Position:</b>	Assistant Professor, Department of Management and Information Technology
<b>Business Address:</b>	Trg Oslobođenja - Alija Izetbegović 1, Sarajevo
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<b>Website:</b>	www.efsa.unsa.ba

## EMPLOYMENT HISTORY

Previous full-time positions:

Institutions	Dates	Position held
Bosna Bank International Sarajevo	2004 -2006	Product Development Associate Credit Analyst

## MEMBERSHIP IN PROFESSIONAL BODIES/ORGANIZATIONS

- Alumni Association of the School of Economics and Business in Sarajevo
- US Alumni Association in Bosnia and Herzegovina

## KEY QUALIFICATIONS

1. Business Informatics
2. Management Information Systems
3. Management Information Technologies
4. Knowledge Management
5. Digital Economy
6. ICT
7. ERP

## SPECIFIC PROFESSIONAL EXPERIENCE

- E-Commerce course - Teaching at WU (Wirtschaftsuniversität Wien) (May 2018)
- Associate at the Technology Transfer Office, School of Economics and Business (2014 – still)
- The Tech Innovation, Entrepreneurship, and Education Professional Fellows Program (PFP) sponsored by the U.S. Department of State Bureau of Educational and Cultural Affairs. Training program at Innovation and New Ventures Office (INVO) at the Northwestern University, Chicago, USA
- Researcher and national trainer for startup educations within IPA project PACINNO (2014 – 2016)
- Member of the Management Board of the Health Insurance Institute of Canton Sarajevo (2011)
- Participation on the project of analysis of the state of computerization of Health of the Canton Sarajevo (2010 - 2011)
- Work on the project We-Go (2008)
- Teaching fellow engagement during the studies (2000-2003)

## OTHER RELEVANT INFORMATIONS

### Awards (Special Engagement and Recognition)

1. Recognition of Dean of the Faculty for the excellent success during studies, 2003.
2. Recognition for "Best student in generation 1999" for exceptional achievements in High school,
3. One of the three best debaters in the Canton of Sarajevo (Educational Center for Democracy and Human Rights Civitas)

## REFERENCES – BIBLIOGRAPHY

### T-1 (PEER REVIEWED JOURNALS)

- Turulja, L., & Bajgorić, N. (2018). Knowing Means Existing: Organizational Learning Dimensions and Knowledge Management Capability. Business systems research journal, 9(1), 1-18.

- Turulja, L. & Bajgorić, N. (2017). Information Technology, Knowledge Management and Human Resource Management: Investigating Mutual Interactions towards Better Organizational Performance. *VINE Journal of Information and Knowledge Management Systems*, 48(2), 255-276
- Turulja, L. & Bajgorić, N. (2016). Human Resources or Information Technology: What is More Important for Companies in the Digital Era?. *Business Systems Research*. 7(1), 35-45.
- Turulja, L. & Bajgorić, N. (2016). Innovation and Information Technology Capability as Antecedents of Firms' Success. *Interdisciplinary Description of Complex Systems*. 14(2), 148-156.
- Spremić, M, Bajgorić, N. & Turulja, L. (2013). Implementation of IT Governance Standards and Business Continuity Management in Transition Economies: The Case of Banking Sector in Croatia and Bosnia-Herzegovina. *Economic Research Journal*. 26(1), 183-202.

## T-2 (RESEARCH MONOGRAPHS)

### T-3 (BOOKS)

- Bajgoric, N., & Turulja, L. (2018). *Menadzment informacionih tehnologija*. Ekonomski fakultet u Sarajevu. ISBN 978-9958-25-133-7.
- Ibrahimovic, S., Turulja, L., & Bajgoric, N. (2017). *Maximizing Information System Availability through Bayesian Belief Network Approaches: Emerging Research and Opportunities*. IGI Global. Hershey. USA. ISSN: 2327-3275; eISSN: 2327-3283. ISBN13: 9781522522683; ISBN10: 1522522689; EISBN13: 9781522522690; DOI: 10.4018/978-1-5225-2268-3.

### T-4 (CHAPTERS)

- Turulja, L., Bajgoric, N. (2017). Business Continuity and Information Systems: A Systematic Literature Review. In *Always-On Enterprise Information Systems for Modern Organizations*. Eds. Nijaz Bajgoric (eds) (2017). IGI Global. Hershey. USA. ISBN13: 9781522526681. ISBN10: 1522526684. EISBN13: 9781522526698.
- Spremic, M., Turulja, L., Bajgoric, N. (2017). Two Approaches in Assessing Business Continuity Management Attitudes in the Organizational Context . In *Always-On Enterprise Information Systems for Modern Organizations*. Eds. Nijaz Bajgoric (eds) (2017). IGI Global. Hershey. USA. ISBN13: 9781522526681. ISBN10: 1522526684. EISBN13: 9781522526698.
- Turulja, L., Bajgoric, N. (2017). Human Resource Management IT and Global Economy Perspective: Global Human Resource Information Systems. In *Handbook of Research on Technology Adoption, Social Policy, and Global Integration*. Eds. Mehdi Khosrow-Pour (eds) (2017). IGI Global. Hershey. USA. ISBN13: 9781522526681. ISBN10: 1522526684. EISBN13: 9781522526698.
- Mioković, T., Turulja, L., Arslanagić-Kalajdžić, M. & Čičić, M. (2016). Bosnia and Herzegovina. In *MICRO-foundations of innovation: In-depth multilevel analysis*. Eds. Černe, M. and Arslanagić-Kalajdžić, M. (eds) (2016). Sarajevo: Ekonomski fakultet. ISBN 978-9958-25-120-7.
- Arslanagic-Kalajdzic, M. & Turulja, L. (2016). Bosnia and Herzegovina (Chapter 3). In *Innovation in the Adriatic Region*. Eds. Cozza, C., Harirchi, G. and Markovic Cunko, A., p. 43-60, Trieste: Edizioni Universita di Trieste. Print ISBN: 978-88-8303-761-0, Online ISBN: 978-88-8303-761-7.

### T-5 (PEER REVIEWED PROCEEDINGS)

- Turulja, L. & Bajgorić, N. (2017). Dimensions of information technology capability and product innovation. 7th International Scientific Conference of Faculty of Commercial and Business Sciences, 17 November 2017, Celje, Slovenia.
- Turulja, L. & Bajgorić, N. (2017). From Learning to Knowledge: Analysis of Relationships between These Organizational Processes. *Enterprise Research Innovation Conference (ENTRENOVA 2017)*, 7-9 September 2017, Dubrovnik, Croatia. Conference Proceedings. ISSN 1849-7950.
- Turulja, L. & Bajgorić, N. (2016). The Analysis of Relationships Between Environmental Turbulence, Innovation and Firms' Performance, 8th International Conference of the School of Economics and Business Sarajevo, 14 October 2016, Sarajevo, B&H. Conference Proceedings.
- Kapo, A., Turulja, L., & Mujkić, A. (2016). Extraversion-Introversion and Students Performance: Does Personal Innovativeness Matter?, 8th International Conference of the School of Economics and Business Sarajevo, 14 October 2016, Sarajevo, B&H. Conference Proceedings.
- Činjurević, M., Turulja, L., Peštek, A., & Sinanović, L. (2016). What Students Really Expect From Accredited Higher Education Institutions?. *International Conference on Interdisciplinary Management Research XII*. 20-21 May, Opatija, Croatia.
- Turulja, L., Arslanagić-Kalajdžić, M., Mioković, T. & Čičić, M. (2015). The Impact of Market Orientation on Different Types of Firms' Innovation. In the Proceedings of the 8th Annual Conference of the EuroMed Academy of Business Innovation, Entrepreneurship and Sustainable Value Chain in a Dynamic Environment. Organized by EuroMed Research Business Institute, on September 16-18, 2015, in Verona, Italy. pp. 2735-2738. ISBN: 978-9963-711-37-6.

- Turulja, L. & Bajgorić, N. (2015). Information Technology Capability and Its Impact on Firms Performance. Enterprise Research Innovation Conference (ENTRENOVA 2015), September 2015, Kotor, Montenegro. Proceedings.
- Ahimć, L., Peštek A, & Turulja, L. (2015). Impact of Online Travel Agencies on Hotel Business in Bosnia and Herzegovina. In the Proceedings of International Tourism and Hospitality Management Conference. Sarajevo, 30th September-4th October 2015. pp. 426-432. ISBN 978-9958-592-75-1.
- Turulja, L. & Bajgorić, N. (2014). The Impact of IT on Learning and Leisure: the Case of School of Economics and Business in Sarajevo, 7th International Conference of the School of Economics and Business Sarajevo, 13 - 14 October 2014, Sarajevo, B&H. Conference Proceedings, ISBN 978-9958-25-093-4.
- Bajgorić, N. & Turulja, L. (2012). Being Prepared for Disaster? Implementation of Business Continuity Planning Concept in B&H Organisations. 6th International Conference of the School of Economics and Business Sarajevo, "Beyond the Economics Crisis: Lessons Learned and Challenges Ahead". Proceedings, book of extended abstracts and USB, 12 - 13 October 2012, Sarajevo, B&H. ISBN 978-9958-25-077-4.
- Činjurevic, M., Rizvić, A., Turulja, L. & Jahić, H. (2012). Should I Stay or Should I Go?! Students' Attitudes toward Study Abroad Programs. 6th International Conference of the School of Economics and Business Sarajevo, "Beyond the Economics Crisis: Lessons Learned and Challenges Ahead". Proceedings, book of extended abstracts and USB, 12 - 13 October 2012, Sarajevo, B&H. ISBN 978-9958-25-077-4.
- Bajgorić, N., Spremić, N. & Turulja, L. (2011). Implementation of the IT Governance Standards through Business Continuity Management: Cases from Croatia and Bosnia-Herzegovina. Conference proceedings: 33rd International Conference on Information Technology Interfaces ITI. June 27-30. 2011; Cavtat, Croatia: University of Zagreb and University Computing Centre. pp. 43-50. IEEE Catalog Number CFP11498-PRT, ISBN 978-953-7138-20-2, ISSN 1330- 1012; URL: <http://iti.srce.hr/>.
- Zaimović, T., Šabić, Z. & Turulja, L. (2008). An Assessment of IT Maturity of BH Companies. International Conference of the School of Economics and Business in Sarajevo, ICES 2008 - Transitional Challenges of EU Integration and Globalization, BiH, 9 - 10 October 2008, Sarajevo, B&H. ISBN 978-9958-25-015-6.

#### **T-6 (PEER REVIEWED PAPER PRESENTATIONS)**

- Šabić, Z., Zaimović, T., Turulja, L. & Dželihodžić, A. (2009). An Assessment of Knowledge Management Readiness of BiH Companies. Regional Conference on Business Process and Knowledge Management, June 9 -10, 2009, Sarajevo.

#### **T-7 (FACULTY RESEARCH SEMINAR)**

#### **T-8 (NON-PEER REVIEWED JOURNALS)**

#### **T-9 (OTHERS - Mentorships, Projects, other reference)**

- Arslanagic-Kalajdzic, M. & Turulja, L. (2016). Bosnia and Herzegovina (Chapter 3.5). In Analysis of Innovation Chain of Enablers and Inhibitors in the Adriatic Region. Eds. Marković Čunko, A., and Gerbin, A., p. 195-235, Rijeka: Sveučilište u Rijeci, Medicinski fakultet. Online ISBN: 978-953-7957-52-0.
- Turulja, L., Mioković, T., & Čičić, M. (2016). Case of Bosnia and Herzegovina: Munja. In Social entrepreneurship and social innovation in the Adriatic Region: features, perspectives and policy recommendations. Eds. Gerbin, A. and Begonja, M. & Marković Čunko, A. (eds) (2016). Rijeka: Sveučilište u Rijeci, Medicinski fakultet. ISBN 78-953-7957-51-3.
- Contributor to the book Menadžment informacijski sistemi, prof. dr Zlatko Lagumdžija et al., Ekonomski fakultet u Sarajevu, 2008.